Symptom code is the Problem Code. It was empty, I added and saved the workorder. If leave it empty, it works fine, and if I add it, and exit the app and reload the workorder, it works fine.



11 May 2023 09:28:03:645 [ERROR] [UAT3761UI4] [] Error from script REMOVEVIRTUALASSET launchPointName: REMOVEVIRTUALASSET

11 May 2023 09:28:03:654 [ERROR] [UAT3761UI4] [] BMXAA8229W - Record WORKORDER : Site=BART Work Order=20113929 has been updated by another user. Your changes have not been saved. Refresh the record and try again.

psdi.util.MXRowUpdateException: BMXAA8229W - Record WORKORDER : Site=BART Work Order=20113929 has been updated by another user. Your changes have not been saved. Refresh the record and try again.

 at psdi.mbo.MboSet.updateMbo(MboSet.java:9332)

 at psdi.app.workorder.WOSet.updateMbo(WOSet.java:1507)

 at psdi.mbo.MboSet.saveTransaction(MboSet.java:7743)

 at psdi.txn.MXTransactionImpl.saveTransaction(MXTransactionImpl.java:221)

 at psdi.txn.MXTransactionImpl.save(MXTransactionImpl.java:156)

 at psdi.mbo.MboSet.save(MboSet.java:7540)

 at psdi.mbo.MboSet.save(MboSet.java:7464)

 at psdi.app.workorder.WOSet.save(WOSet.java:1484)

 at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)

 at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:90)

 at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:55)

 at java.lang.reflect.Method.invoke(Method.java:508)

 at org.python.core.PyReflectedFunction.\_\_call\_\_(PyReflectedFunction.java:188)

 at org.python.core.PyReflectedFunction.\_\_call\_\_(PyReflectedFunction.java:206)

 at org.python.core.PyObject.\_\_call\_\_(PyObject.java:480)

 at org.python.core.PyObject.\_\_call\_\_(PyObject.java:484)

 at org.python.core.PyMethod.\_\_call\_\_(PyMethod.java:126)

 at org.python.pycode.\_pyx576.f$0(<script>:162)

 at org.python.pycode.\_pyx576.call\_function(<script>)

 at org.python.core.PyTableCode.call(PyTableCode.java:171)

 at org.python.core.PyCode.call(PyCode.java:18)

 at org.python.core.Py.runCode(Py.java:1614)

 at org.python.core.\_\_builtin\_\_.eval(\_\_builtin\_\_.java:497)

 at org.python.core.\_\_builtin\_\_.eval(\_\_builtin\_\_.java:501)

 at org.python.util.PythonInterpreter.eval(PythonInterpreter.java:259)

 at org.python.jsr223.PyScriptEngine.eval(PyScriptEngine.java:57)

 at org.python.jsr223.PyScriptEngine.access$300(PyScriptEngine.java:20)

 at org.python.jsr223.PyScriptEngine$PyCompiledScript.eval(PyScriptEngine.java:250)

 at com.ibm.tivoli.maximo.script.JSR223ScriptDriver.evalScript(JSR223ScriptDriver.java:275)

 at com.ibm.tivoli.maximo.script.AbstractScriptDriver.runScript(AbstractScriptDriver.java:155)

 at com.ibm.tivoli.maximo.script.ScriptAction.applyCustomAction(ScriptAction.java:108)

 at psdi.common.action.Action.executeCustomClass(Action.java:399)

 at psdi.common.action.Action.executeAction(Action.java:311)

 at psdi.common.action.Action.executeAction(Action.java:344)

 at psdi.webclient.system.controller.SystemEventHandler.WFACTION(SystemEventHandler.java:1610)

 at sun.reflect.NativeMethodAccessorImpl.invoke0(Native Method)

 at sun.reflect.NativeMethodAccessorImpl.invoke(NativeMethodAccessorImpl.java:90)

 at sun.reflect.DelegatingMethodAccessorImpl.invoke(DelegatingMethodAccessorImpl.java:55)

 at java.lang.reflect.Method.invoke(Method.java:508)

 at psdi.webclient.system.controller.BaseInstance.handleEvent(BaseInstance.java:431)

 at psdi.webclient.system.controller.BaseInstance.handleEvent(BaseInstance.java:425)

 at psdi.webclient.system.session.WebClientSession.handleEvent(WebClientSession.java:1348)

 at psdi.webclient.system.session.WebClientSession.processRequestEvent(WebClientSession.java:6219)

 at psdi.webclient.system.session.WebClientSession.handleClientSideQueueRequest(WebClientSession.java:6175)

 at psdi.webclient.system.session.WebClientSession.handleRequest(WebClientSession.java:892)

 at psdi.webclient.system.session.AsyncRequestManager.handleRequest(AsyncRequestManager.java:555)

 at psdi.webclient.system.session.AsyncRequestManager.manageRequest(AsyncRequestManager.java:253)

 at psdi.webclient.system.controller.RequestManager.manageRequest(RequestManager.java:290)

 at psdi.webclient.servlet.WebClientServlet.handleRequest(WebClientServlet.java:141)

 at psdi.webclient.servlet.WebClientServlet.doPost(WebClientServlet.java:52)

 at javax.servlet.http.HttpServlet.service(HttpServlet.java:707)

 at javax.servlet.http.HttpServlet.service(HttpServlet.java:790)

 at com.ibm.ws.webcontainer.servlet.ServletWrapper.service(ServletWrapper.java:1235)

 at com.ibm.ws.webcontainer.servlet.ServletWrapper.handleRequest(ServletWrapper.java:779)

 at com.ibm.ws.webcontainer.servlet.ServletWrapper.handleRequest(ServletWrapper.java:478)

 at com.ibm.ws.webcontainer.servlet.ServletWrapperImpl.handleRequest(ServletWrapperImpl.java:178)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.invokeTarget(WebAppFilterChain.java:143)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:96)

 at psdi.webclient.system.filter.HttpCrossSiteScriptingSecurity.doFilter(HttpCrossSiteScriptingSecurity.java:66)

 at com.ibm.ws.webcontainer.filter.FilterInstanceWrapper.doFilter(FilterInstanceWrapper.java:197)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:90)

 at psdi.webclient.system.filter.MXCorrelationFilter.doFilter(MXCorrelationFilter.java:137)

 at com.ibm.ws.webcontainer.filter.FilterInstanceWrapper.doFilter(FilterInstanceWrapper.java:197)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:90)

 at psdi.webclient.system.filter.PerformanceMonitor.doFilter(PerformanceMonitor.java:126)

 at com.ibm.ws.webcontainer.filter.FilterInstanceWrapper.doFilter(FilterInstanceWrapper.java:197)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:90)

 at psdi.webclient.system.filter.HttpXFrameOptionsFilter.doFilter(HttpXFrameOptionsFilter.java:38)

 at com.ibm.ws.webcontainer.filter.FilterInstanceWrapper.doFilter(FilterInstanceWrapper.java:197)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:90)

 at psdi.webclient.system.filter.MTContextFilter.doFilter(MTContextFilter.java:53)

 at com.ibm.ws.webcontainer.filter.FilterInstanceWrapper.doFilter(FilterInstanceWrapper.java:197)

 at com.ibm.ws.webcontainer.filter.WebAppFilterChain.doFilter(WebAppFilterChain.java:90)

 at com.ibm.ws.webcontainer.filter.WebAppFilterManager.doFilter(WebAppFilterManager.java:969)

 at com.ibm.ws.webcontainer.filter.WebAppFilterManager.invokeFilters(WebAppFilterManager.java:1109)

 at com.ibm.ws.webcontainer.webapp.WebApp.handleRequest(WebApp.java:4217)

 at com.ibm.ws.webcontainer.webapp.WebAppImpl.handleRequest(WebAppImpl.java:2208)

 at com.ibm.ws.webcontainer.webapp.WebGroup.handleRequest(WebGroup.java:304)

 at com.ibm.ws.webcontainer.WebContainer.handleRequest(WebContainer.java:1030)

 at com.ibm.ws.webcontainer.WSWebContainer.handleRequest(WSWebContainer.java:1817)

 at com.ibm.ws.webcontainer.channel.WCChannelLink.ready(WCChannelLink.java:382)

 at com.ibm.ws.http.channel.inbound.impl.HttpInboundLink.handleDiscrimination(HttpInboundLink.java:465)

 at com.ibm.ws.http.channel.inbound.impl.HttpInboundLink.handleNewRequest(HttpInboundLink.java:532)

 at com.ibm.ws.http.channel.inbound.impl.HttpInboundLink.processRequest(HttpInboundLink.java:318)

 at com.ibm.ws.http.channel.inbound.impl.HttpICLReadCallback.complete(HttpICLReadCallback.java:88)

 at com.ibm.ws.ssl.channel.impl.SSLReadServiceContext$SSLReadCompletedCallback.complete(SSLReadServiceContext.java:1833)

 at com.ibm.ws.tcp.channel.impl.AioReadCompletionListener.futureCompleted(AioReadCompletionListener.java:175)

 at com.ibm.io.async.AbstractAsyncFuture.invokeCallback(AbstractAsyncFuture.java:217)

 at com.ibm.io.async.AsyncChannelFuture.fireCompletionActions(AsyncChannelFuture.java:161)

 at com.ibm.io.async.AsyncFuture.completed(AsyncFuture.java:138)

 at com.ibm.io.async.ResultHandler.complete(ResultHandler.java:204)

 at com.ibm.io.async.ResultHandler.runEventProcessingLoop(ResultHandler.java:775)

 at com.ibm.io.async.ResultHandler$2.run(ResultHandler.java:905)

 at com.ibm.ws.util.ThreadPool$Worker.run(ThreadPool.java:1909)